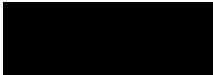


Form Submission



Question	Answer
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Agreement

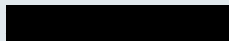
Yes, but I prefer to remain anonymous

Can we publish your submission?

Yes, but I prefer to remain anonymous

Name of organisation or individual making this submission

Authorised delegate/contact person



Position

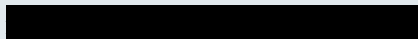
WC Manager

Organisation

Postal address



Email



Phone number



In what capacity are you making your submission?

an insurer representative

If other, please specify

Question	Answer
<p>Is this a personal submission or on behalf of a professional body or organisation (please specify)?</p>	<p>professional body or organisation</p>
<p>If a professional body or organisation, please specify the organisation</p>	
<p>Do you currently have, or have you previously had, a work-related hearing loss claim?</p>	<p>Yes, I currently have or previously had a work-related hearing loss claim</p>
<p>What would you rate the current system for workers with work-related hearing loss?</p>	<p>3</p>
<p>Are there barriers to workers accessing their work-related hearing loss entitlements?</p>	<p>Yes</p>
<p>Can improvements be made in the following areas?</p>	<p>access to benefits, worker outcomes and experience</p>
<p>For any options you selected above, what changes can be made?</p>	<p>â€¢ There is little guidance around the correct way in which to make a claim for hearing loss. Workers often find their way to a lawyer who sends them to an ENT and a hearing service provider but workers donâ€™t always go to a lawyer first and WIRO have recently changed their funding agreement â€“ they will no longer provide legal funding to applicant solicitors to investigate a claim for hearing loss if the worker is entitled to the Federal Governmentâ€™s</p>

Question	Answer
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	<p>hearing aids program. I feel that having legal representation for workers is important given that binaural hearing loss is inherently connected with permanent impairment and a worker won't know if they have an entitlement to lump sum compensation unless they're assessed by an ENT, even if it was only for the purpose of determining if hearing aids were reasonably necessary</p>
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<p>What would help to improve workers' use and benefit of hearing aids?</p>	<p>N/A</p>
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<p>How can the use of hearing aids for work-related hearing loss be evaluated?</p>	<p>ENT</p>
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<p>How can the process for servicing devices and the provision of batteries and replacement aids be improved?</p>	<p>ENT</p>
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<p>Hearing aids are constantly evolving with new technology and improvement. How can hearing aid quality and function be balanced with overall device cost?</p>	<p>N/A</p>
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Please include any other general comments not addressed above.